

Locobuzz

Job Title: DevOps Engineer (2+ Years Experience)

About Locobuzz

Locobuzz is a leading AI-driven Customer Experience (CX) and engagement platform that enables brands to transform how they listen, engage, and build relationships with their customers. Through capabilities like social listening, Online Reputation Management (ORM), and omnichannel engagement, Locobuzz helps enterprises enhance brand loyalty, improve customer satisfaction, and drive revenue growth using data-driven insights.

Role Overview

We are looking for a proactive and skilled DevOps Engineer with 2+ years of experience to manage and optimize our cloud infrastructure, CI/CD pipelines, and deployment ecosystems.

In this role, you will take ownership of automation, infrastructure as code, and containerized environments, working closely with engineering teams to ensure seamless, secure, and scalable application delivery.

You will play a key role in improving system performance, reliability, and deployment efficiency across our platform.

Key Responsibilities

- Design, build, and optimize CI/CD pipelines using AWS CodePipeline and CodeBuild for microservices-based deployments
- Manage and scale AWS infrastructure including EC2, EKS, S3, CloudFront, Lambda, and WAF
- Deploy, manage, and troubleshoot applications on Kubernetes (EKS) and Docker
- Implement and manage infrastructure using Terraform (Infrastructure as Code)
- Monitor system performance and reliability using tools like Datadog, Grafana, Prometheus, and SigNoz
- Perform Linux server administration, debugging, and performance tuning
- Collaborate with development teams for deployments, release cycles, and environment setup
- Manage application configurations, secrets, and environment variables securely
- Drive cost optimization and improve cloud resource utilization
- Develop automation scripts using Python and Shell scripting
- Standardize and enhance CI/CD processes and DevOps best practices
- Ensure high availability, scalability, and security of systems
- Handle production incidents, perform root cause analysis, and provide timely resolutions

Required Skills & Qualifications

- 2+ years of hands-on experience in DevOps or Cloud Engineering
- Strong expertise in AWS cloud services
- Hands-on experience with Kubernetes (EKS) and Docker
- Experience with CI/CD tools such as AWS CodePipeline and CodeBuild

- Strong Linux administration skills
- Hands-on experience with Terraform
- Experience with monitoring and observability tools (Datadog, Grafana, Prometheus, SigNoz)
- Scripting knowledge in Python and/or Shell
- Understanding of networking fundamentals
- Strong troubleshooting and analytical skills

Preferred Skills

- Experience working with microservices architecture
- Understanding of cloud security best practices
- Familiarity with version control systems like Git
- Strong communication and collaboration skills
- Ability to work independently and take ownership
- Eagerness to learn and adapt in a fast-paced environment