About LocoBuzz:

Locobuzz is a SaaS platform that converges with technologies such as Artificial Intelligence, Machine Learning, Big Data Analytics, and Automation, to provide brands with a 360-degree Customer Experience Management Suite. Locobuzz's powerful analytics algorithms have helped seasoned brands establish a strong foothold in the digital hemisphere and transformed their customer experience journeys.

Visit our website LocoBuzz for more information on our CX management products and services

Position: Technical Project Manager
Location: Mumbai (Onsite)
Position Description: The Technical Project Manager will oversee the planning, implementation, and tracking of assigned projects. This individual will also be responsible for ensuring that project deliverables are completed on time, within budget, and to the satisfaction of all stakeholders. The Technical Project Manager will work closely with cross-functional teams to identify project scope, gather and analyze requirements, develop project plans, and report the ongoing progress back to the management in the industry-relevant format.

Key Responsibilities:
- Lead and manage the planning and implementation of assigned projects.
- Define project scope, goals, and deliverables in collaboration with stakeholders.
- Develop detailed project plans and schedules, including timelines and budgets.
- Identify and manage project risks and issues, and develop contingency plans as needed.
- Monitor project progress and communicate status updates to stakeholders.
- Gather and analyze business requirements, and work with cross-functional teams to develop solutions.
- Develop and maintain project documentation, including project charters, project plans, and status reports.
- Facilitate meetings and workshops with project teams and stakeholders.
- Ensure project deliverables are completed on time, within budget, and to the satisfaction of all stakeholders.
- Provide guidance and support to project team members, and ensure they have the necessary resources to complete their work. should be able to do workforce management, eg, identifying the need to reskill the team members, and hiring the right talent.
- Evaluate and report on project outcomes, and identify opportunities for process improvement.

Job Requirements:
- Bachelor's degree in Technology/Engineering, or a related field.

- 4 to 8 years of experience in project management and business analysis.
- Experience with project management tools such as JIRA, Trello, or Asana.
- Strong analytical and problem-solving skills.
- Excellent communication and interpersonal skills, with the ability to work effectively with cross-functional teams.
- Proven ability to manage multiple projects and priorities in a fast-paced environment in an Agile way.
- Experience in Agile methodologies and Scrum framework.
- Knowledge of software development lifecycle (SDLC) processes and methodologies.
- PMP, CBAP, or other relevant certifications are a plus.

Benefits:
- **Medical Coverage:** We care about your health and well-being. We offer comprehensive medical coverage to ensure you and your family have access to quality healthcare.
- **Opportunity to Work in a Fast-Paced and Dynamic Organization:** At Locobuzz, we thrive on innovation and agility. You'll have the chance to work in an environment where every day brings new challenges and opportunities for growth. Your contributions will make a real impact on our dynamic organization.
- **Learning and Upskilling:** At Locobuzz we believe in continuous learning and development. You'll have access to resources and support for your professional development, including training, workshops, and opportunities to expand your skill set.
- **Collaborative Workplace:** Collaboration is at the heart of our culture. You'll be part of a team that values open communication, knowledge sharing, and working together to achieve common goals. Your ideas and insights will be heard and respected, fostering a sense of belonging within our collaborative workplace.